



## MS-100T00 Microsoft 365 Identity and Services

### Summary

Length: 40 hours Level: Experienced

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups. Finally, you will learn how to manage your tenant, which includes the configuration of tenant roles and managing your tenant health and services.

### Learning Objectives

Designing, configuring, and managing your Microsoft 365 tenant  
Office 365 product functionality  
Configuring Office 365  
Managing Office 365 ProPlus deployments  
Planning and implementing identity synchronization  
Implementing application and external access

### Course Outline

1. **Designing Your Microsoft 365 Tenant**
  - Planning your Microsoft 365 Experience
  - Planning Microsoft 365 in your On-premises Infrastructure
  - Planning Your Identity and Authentication Solution
  - Planning Your Service Setup
  - Planning Your Hybrid Environment
  - Planning Your Migration to Office 365
  
2. **Configuring Your Microsoft 365 Tenant**
  - Configuring Your Microsoft 365 Experience
  - Managing User Accounts and Licenses in Microsoft 365
  - Managing Security Groups in Microsoft 365
  - Implementing Your Domain Services
  - Leveraging FastTrack and Partner Services
  
3. **Managing Your Microsoft 365 Tenant**
  - Configuring Microsoft 365 Admin Roles
  - Managing Tenant Health and Services
  - Managing User-Driven Client Installations
  - Managing Centralized Microsoft 365 Apps for enterprise Deployments
  
4. **Office 365 Overview**
  - Exchange Online Overview
  - SharePoint Online Overview
  - Teams Overview
  - Power Platform Overview
  - Power Apps Overview

- Power Automate Overview
- Power BI Overview
- Power Virtual Agents Overview
- Additional Resources Overview
- Device Management Overview

#### 5. **Configuring Microsoft 365 Clients**

- Microsoft 365 Client Overview
- Configuring Office Client Connectivity to Microsoft 365

#### 6. **Capturing User-Driven Data**

- Configuring Office Telemetry
- Configuring Workplace Analytics

#### 7. **Planning and Implementing Identity Synchronization**

- Introduction to Identity Synchronization
- Planning for Azure AD Connect
- Implementing Azure AD Connect
- Managing Synchronized Identities
- Password Management in Microsoft 365

#### 8. **Implementing Application and External Access**

- Implementing Applications in Azure AD
- Configuring Azure AD App Proxy
- Solutions for External Access

#### 9. **Plan and Implement Identity Synchronization**

- Introduction to Identity Synchronization
- Planning for Azure AD Connect
- Implementing Azure AD Connect
- Managing Synchronized Identities

#### 10. **Planning and Implementing Federated Identities**

- Introduction to Federated Identities
- Planning an AD FS Deployment
- Implementing AD FS

#### 11. **Implementing Applications and External Access**

- Implementing Applications in Azure AD
- Configuring Azure AD Application Proxy
- Designing Solutions for External Access

## **Audience**

This course is designed for persons who are aspiring to the Microsoft 365 Enterprise Admin role and have completed one of the Microsoft 365 role-based administrator certification paths.

## **Prerequisites**

Completed a role-based administrator course such as Messaging, Teamwork, Security and Compliance, or Collaboration. A proficient understanding of DNS and basic functional experience with Microsoft 365 services. A proficient understanding of general IT practices.

