



## Presentation Skills

### Summary

Length: 8 hours Level: Foundational

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations. This course may earn a Credly Badge.

### Learning Objectives

This program can benefit anyone who presents; a trainer, a meeting facilitator, speaker, or seminar discussion leader. No matter which role you are assuming, this workshop will help you become more efficient and proficient with the skills of providing information to others.

### Course Outline

#### 1. Getting Started

Icebreaker  
Housekeeping Items  
The Parking Lot  
Workshop Objectives

#### 2. Creating the Program

Performing a Needs Analysis  
Writing the Basic Outline  
Researching, Writing, and Editing

#### 3. Choosing Your Delivery Methods

Basic Methods  
Advanced Methods  
Basic Criteria to Consider

#### 4. Verbal Communication Skills

Listening and Hearing- They Aren't the Same Thing  
Asking Questions  
Communicating with Power

#### 5. Non-Verbal Communication Skills

Body Language  
It's Not What You Say, it's How You Say It

#### 6. Overcoming Nervousness

Preparing Mentally  
Physical Relaxation Techniques  
Appearing Confident in Front of the Crowd

#### 7. Creating Fantastic Flip Charts

Required Tools  
The Advantages of Pre-Writing  
Using Colors Appropriately  
Creating a Plan B

8. **Creating Compelling PowerPoint Presentations**

Required Tools  
Tips and Tricks  
Creating a Plan B

9. **Wow 'Em with the Whiteboard**

Traditional and Electronic Whiteboards  
Using Colors Appropriately  
Creating a Plan B

10. **Vibrant Videos and Amazing Audio**

Required Tools  
Tips and Tricks  
Creating a Plan B

11. **Pumping it Up a Notch**

Make Them Laugh a Little  
Encourage Discussion  
Dealing with Questions

12. **Wrapping Up**

Words from the Wise  
Review of Parking Lot  
Lessons Learned  
Completion of Action Plans and Evaluations

## **Audience**

This course is designed for individuals who need to present information effectively in a professional environment.

## **Prerequisites**

There are no prerequisites for this course.